**Complaints procedure**

**For Internet shop swisscdpower.com**

**Adress for communication:** Swisscbdpower s. r. o., Esterházyovcov 1554/27 924 01 Galanta Slovak republic

**Customer**

Name and Surname:

Adress:

Phone number/email address:

**Complained goods/service**

Purchase receipt or warranty certificate number:

Name:

Date of purchase:

Accessories:

Description of defects:

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I propose that my complaint be handled as follows /check the box/:

□ Exchange of goods □ Repair of goods □ Refund □ Reduction of purchased price   
□ Other..............................................................

**If the claim will be settled by refund and if you wish to send the money to a bank account, please provide your bank account number:**

In .................................... date: …………………

............................................

Customer signature